



June 7, 2023

NOTICE TO OFFERORS

AFFILIATED AGENCIES

*Orange County
Transit District*

*Local Transportation
Authority*

*Service Authority for
Freeway Emergencies*

*Consolidated Transportation
Service Agency*

*Congestion Management
Agency*

*Service Authority for
Abandoned Vehicles*

**SUBJECT: Invitation for Bids (IFB) 3-2358
"Microsoft Unified Support"**

Gentlemen/Ladies:

This letter shall serve as Addendum No. 1 to the above IFB issued by the Orange County Transportation Authority (OCTA). Offerors are reminded that the proposal submittal date is at or before **11:00 a.m., June 13, 2023**.

The following is a response to a written question received on or before June 6, 2023 as stated in the IFB package:

Question 1: Microsoft wants to know your usage report for unified portion of the data to provide you estimate for Microsoft Unified Support Enterprise Base . It seems there is a export option that can give you excel data. That data is required to provide estimate. If your team needs help we can do that by using our tool as well. Please advise. Rest of the line items we are able to quote.

Response 1: This information is not available, and Microsoft has confirmed that it is not required to receive a quote from them.

Question 2: Does OCTA require unified Support Directly from Microsoft or as a Microsoft partner, Communication Square can provide OCTA with Proactive and Enterprise support?

Response 2: OCTA does require that the Microsoft Unified Support come directly from Microsoft and not a third party.

Offerors are reminded to acknowledge receipt of this Addendum No. 1 in their transmittal letters and Exhibit B, "Price Summary Sheet." All changes addressed in this Addendum No. 1 shall be incorporated into the final Agreement.

Questions regarding this Addendum No. 1 should be directed to the undersigned at gtorres@octa.net.

Sincerely,

Gina Torres
Contract Administrator
Contracts Administration and Materials Management

